

**Digital Life Certificate (“Jeevan Pramaan”)
through Post Office (IPPB: India Post Payment Bank)**

Ready Reckoner for Pensioners

Pensioner approaches nearest Post office or reach out to the Postman/GDS for doorstep through <http://ccc.cept.gov.in/covid/request.aspx> or Post info mobile application (available in Google play store). The said service available for both IPPB or NON-IPPB customers.

1. Pre-requisites for Pensioner before proceedings for DLC through IPPB

- a. Pensioner must have Aadhar number or Virtual ID
- b. Registration of the Aadhaar number with Pension Disbursing Agency (bank/ Post Office etc.) should have been done already
- c. Pensioner to provide Address with pin code & Mobile number while booking doorstep request

The Salient advantages of DLC are as follows:

- a. Completely paperless issuance of Digital Life Certificate with Aadhaar authentication.
- b. Instant issuance of Certificates at doorstep of the pensioner through Postmen/Grameen Dak Sevaks or at the nearest post office.
- c. No need for travel to Pension Department/Banks, Digital Life Certificate details are directly updated with the department.
- d. The Service is available at a nominal fee of Rs. 70/- (inclusive of taxes) per transaction.

2. The broad flow of the DLC generation through IPPB is as below

- a. The postman/Grameen Dak Sevak accesses the completely digital interface from his/her mobile and assists the pensioner to generate the DLC.
- b. The pensioner provides details like Aadhaar number/VID, PPO number, Pension Sanctioning authority, disbursing agency details, etc. required in the application through the postman and further verifies through Aadhaar based biometrics.
- c. The Jeevan Pramaan ID is generated based on the valid inputs provided by the pensioner and updated directly to the pension disbursing agency.

3. Pensioner can check and download the DLC by logging at <https://jeevanpramaan.gov.in/ppouser/login>. Further

- a. India Post Payments Bank shall be only responsible for generation of DLC and does not offer any hardcopy/printout of the Digital life certificate generated.
- b. Any queries related to pension disbursement should be taken up with respective pension disbursing agency.
- c. Pensioner needs to link/register their Aadhar number with the Pension Disbursing agency before availing DLC service with IPPB
